

# **Saleslogix Compatibility Guide**

**Updated March 2014  
Includes Saleslogix v8.1**

# Saleslogix Compatibility Guide

Updated March 2014

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## Key.

The software requirements show all qualified software for use with versions of Saleslogix that have not reached end of life.

**Q** Component is tested and qualified for version. Troubleshooting assistance is available with Support plan.

**Note:** When a service pack number is listed instead of either “Q” or “S”, the version is qualified to work on that service pack, unless a superscript number indicates otherwise.

**S** Component is not tested for version. Troubleshooting assistance available with Support plan.

**NC** Component is not compatible for version. Troubleshooting assistance is not available.

A blank, gray box indicates the version of the software was not available until after this version of Saleslogix was released<sup>2</sup>.

## Saleslogix System Requirements

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>	v8.1
<b>Windows Client</b>							
<b>Hardware<sup>1</sup></b>							
Memory: minimum/recommended (MB)	256/512+	256/512+	256/512+	256/512+	256/512+	2GB/4GB	2GB/4GB
CPU/processor/ minimum/recommended (MHz)	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	2GHz/2.5 GHz+	2GHz/2.5 GHz+
CPU cores						2/4	2/4
Hard drive speed	7200RPM	7200RPM	7200RPM	7200RPM	7200RPM	7200RPM	7200RPM
Free disk space for application files (MB)	200+	200+	200+	200+	200+	10 GB	10 GB
<i>Remote Client requires minimum additional 250+ MB free disk space for database and sync files (Depends on subscription rules and account ownership which increase size of database)</i>							

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>	v8.1
<b>Operating System</b>							
Microsoft Windows 8.1							S
Microsoft Windows 8						Q for SLX 8.0 plus updates <sup>24</sup>	Q
Microsoft Windows 7 SP1				S	Q	Q	Q
Microsoft Windows 7			Q	Q for SLX 7.5.3.10 <sup>15</sup>	Q	S	S
Microsoft Windows Vista Business	SP1	SP1	SP2	SP2	SP2	SP2	SP2
Microsoft Windows XP Professional	SP3	SP3	SP3	SP3	SP3	SP3	SP3
Microsoft Windows 2000 Professional	NC	NC	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q	Q
Citrix Presentation Server XenApp6 <sup>2</sup>			S	S	S	S	S
Citrix Presentation Server XenApp5 <sup>2</sup>			S	S	S	S	S
Citrix Presentation Server Feature Release 4.5		Q	Q	Q	Q	Q	Q
Citrix Presentation Server Feature Release 4	Q	S	S	S	S	S	S
<b>.NET Framework</b>							
Microsoft .NET Framework 4.5.1							Q
Microsoft .NET Framework 4.5						Q	Q
Microsoft .NET Framework 4.0						Q <sup>16</sup>	Q <sup>16</sup>
Microsoft .NET Framework 3.5.1			Q	Q	Q	NC	NC
Microsoft .NET Framework 3.0 (Required if using Process Orchestration)	Q	Q	S	S	NC	NC	NC
Microsoft .NET Framework 2.0	Q	Q	S	S	NC	NC	NC
<b>Local Database (for Remote and Offline Clients only)</b>							
Microsoft SQL Express 2012						Q <sup>20</sup>	Q <sup>20</sup>
Microsoft SQL Express 2008 R2				Q	SP1	SP1	SP1
Microsoft SQL Express 2008	Q	Q	SP1	SP1	SP1	SP1	SP1
Microsoft SQL Express 2005	SP1	SP1	SP3	SP3	SP4	SP4 - S	SP4 - S
Microsoft SQL Server 2000	NC	NC	NC	NC	NC	NC	NC

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>	v8.1
Microsoft SQL Server 2000 Personal Edition	NC	NC	NC	NC	NC	NC	NC
MSDE 2000	NC	NC	NC	NC	NC	NC	NC
<b>Word Processor (for Mail Merge features)</b>							
Microsoft Word 2013 (32-bit version only)						Q	Q
Microsoft Word 2010 (32-bit version only)				Q	Q	Q	Q
Microsoft Word 2007 (32-bit version only)	Q	Q	SP1	SP1	SP2	SP2	SP2
Microsoft Word 2003	SP2	SP2	SP3	SP3	SP3	SP3	NC
Microsoft Word XP	SP3	SP3	SP3	NC	NC	NC	NC
Microsoft Word 2000	NC	NC	NC	NC	NC	NC	NC
Microsoft Office 365 is not supported for the Saleslogix Windows Client							
<b>Email</b>							
Microsoft Outlook 2013 (32-bit version only)						Q <sup>26, 28</sup>	Q <sup>26</sup>
Microsoft Outlook 2010 (32-bit version only)				Q	Q	Q	Q
Microsoft Outlook 2007 (32-bit version only)	Q	Q	Q	Q	SP2	SP2	SP2
Microsoft Outlook	SP2	SP2	SP2	SP2	SP2 = Q SP3 = S	SP2 = Q SP3 = S	NC
Microsoft Outlook XP (Workgroup or Corporate mode, not Internet-only mode)	SP3	SP3	SP3	NC	NC	NC	NC
Microsoft Outlook 2000	NC	NC	NC	NC	NC	NC	NC
Saleslogix Mail Client (Supports Internet mail, Lotus Notes R5 in Office mode)	S	S	S	S	S	S	S
Microsoft Office 365 is not supported for the Saleslogix Windows Client							
<b>Reporting</b>							
SAP Crystal Reports Professional	XI R2 SP3	XI R2 SP3	XI R2 SP3	XI R2 SP3	XI R2 SP4	XI R2 SP4 <sup>22</sup>	2011 V13 SP7
<b>Fax</b>							
Microsoft Fax Service	Q	Q	Q	Q	Q	Q	Q

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>	v8.1
<b>Browser</b>							
Firefox 24 and later							Q
Firefox 17 <sup>25</sup>						Q	NC
Firefox 10.x						Q	NC
Firefox 3.x <sup>3</sup>		Q	Q	Q	Q	NC	NC
Microsoft Internet Explorer 11 (32 bit only)							Q
Microsoft Internet Explorer 10 (32 bit only)						Q for SLX 8.0 <u>plus updates</u> <sup>24</sup>	Q
Microsoft Internet Explorer 9.x (32 bit only)						Q	Q
Microsoft Internet Explorer 8.x <sup>4</sup>			Q	Q	Q	S	S
Microsoft Internet Explorer 7.x	Q	Q	Q	Q	Q	NC	NC
Microsoft Internet Explorer 6.0.x	Q	SP1	SP1	NC	NC	NC	NC
Microsoft Internet Explorer 5.5	S	S	S	NC	NC	NC	NC
<ul style="list-style-type: none"> <li>For optimum performance use the latest qualified browser for your version of Saleslogix. For example, for v8.1 use IE 11 or Firefox 24 or later.</li> <li>Firefox 17 does not support Desktop Integration.</li> <li>Saleslogix has not been qualified on any 64-bit versions of browsers.</li> <li>Accounting Integrations with Sage ERP X3 are not compatible with Firefox. Use a supported version of Microsoft Internet Explorer.</li> </ul>							
<b>Web Client</b>							
<b>Hardware<sup>1</sup></b>							
Memory: minimum /recommended (MB)	256/512+	256/512+	256/512+	256/512+	256/512+	2GB/4GB	2GB/4GB
CPU/processor: minimum /recommended processor (GHz)	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	2GHz /2.5 GHz	2GHz /2.5 GHz
CPU cores: minimum/recommended						2/4	2/4
Hard drive speed	7200RPM	7200RPM	7200RPM	7200RPM	7200RPM	7200RPM	7200RPM
Free disk space for application files (MB)	200+	200+	200+	200+	200+	1GB	1GB
<b>Browser<sup>30</sup></b>							
Firefox 24 and later							Q <sup>30</sup>
Firefox 17						Q <sup>25</sup>	NC
Firefox 10.x						Q	NC
Firefox 3.x <sup>3</sup>		Q	Q	Q	Q	NC	NC

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>	v8.1
Chrome 23 and later							Q <sup>30</sup>
Safari 6.1 (for Mac only)							Q <sup>30</sup>
Microsoft Internet Explorer 11 (32 bit only)							Q
Microsoft Internet Explorer 10 (32 bit only)						Q for SLX 8.0 <u>plus updates</u> <sup>24</sup>	Q
Microsoft Internet Explorer 9.x (32 bit only)						Q	Q
Microsoft Internet Explorer 8.x <sup>4</sup>			Q	Q	Q	Q	S
Microsoft Internet Explorer 7.x	Q	Q	Q	Q	Q	NC	NC
Microsoft Internet Explorer 6.0.x	SP1	SP1	NC	NC	NC	NC	NC
Microsoft Internet Explorer 5.5	S	S	S	NC	NC	NC	NC
<ul style="list-style-type: none"> <li>For details on how browser versions impact Desktop Integration, see footnote 30.</li> <li>Compatibility issues exist between later versions of Firefox and SAP Crystal Reports XI R2 SP4. Users may see missing toolbars and distorted layouts when printing the reports.</li> <li>For optimum performance use the latest qualified browser for your version of Saleslogix. For example, for v8.0 use IE 10 or Firefox 10.</li> <li>Firefox 17 does not support Desktop Integration.</li> <li>Saleslogix has not been qualified on any 64-bit versions of browsers.</li> <li>Accounting Integrations with Sage ERP X3 are not compatible with Firefox. Use a supported version of Microsoft Internet Explorer.</li> </ul>							
<b>Internet Connection</b>							
Requires Internet connection (DSL, broadband, or network connection recommended)							
<b>Word Processor (for Mail Merge features)</b>							
Microsoft Word 2013 (32-bit version only)						Q	Q
Microsoft Word 2010 (supports 32-bit version only)				Q	Q	Q	Q
Microsoft Word 2007 (32-bit version only)	Q	Q	SP1	SP1	SP2	SP2	SP2 <sup>29</sup>
Microsoft Word 2003	SP2	SP2	SP3	SP3	SP3	SP3	NC
Microsoft Word XP	SP3	SP3	SP3	NC	NC	NC	NC
Microsoft Word 2000	NC	NC	NC	NC	NC	NC	NC
<b>Email</b>							
Microsoft Outlook 2013 (64-bit version)						NC.	Q
Microsoft Outlook 2013 (32-bit version only)						Q <sup>28</sup> .	Q
Microsoft Office 365							Q <sup>17</sup>

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>	v8.1
Microsoft Outlook 2010 (64-bit version)						NC.	Q
Microsoft Outlook 2010 ( 32-bit version only)				Q	Q	Q	Q
Microsoft Outlook 2007 ( 32-bit version only)	Q	Q	Q	Q	SP2	SP2	SP2 <sup>29</sup>
Microsoft Outlook 2003	SP2	SP2	SP2	SP2	SP2 = Q SP3 = S	SP2 = Q SP3 = S	NC
Microsoft Outlook XP (Workgroup or Corporate mode, not Internet-only mode)	SP3	SP3	SP3	NC	NC	NC	NC
Microsoft Outlook 2000	NC	NC	NC	NC	NC	NC	NC
<b>Offline (Disconnected) Web Client</b>							
<b>Hardware<sup>1</sup></b>							
Memory: minimum/recommended	4GB	4GB	4GB	4GB	4GB	4GB/8GB	4GB/8GB
CPU/processor: minimum/recommended	2.5GHz	2.5GHz	2.5GHz	2.5GHz	2.5GHz\,2.9 GHz	2.5GHz\,2.9 GHz	2.5GHz\,2.9 GHz
Cores	2/4	2/4	2/4	2/4	2/4	4/4	4/4
Hard drive speed	7200RPM	7200RPM	7200RPM	7200RPM	7200RPM/ SSD	7200RPM/ SSD	7200RPM/ SSD
Free disk space for application files (MB)						10GB	10GB
<b>Operating System</b>							
Microsoft Windows 8.1							S
Microsoft Windows 8						Q for SLX 8.0 <u>plus updates</u> <sup>24</sup>	Q
Microsoft Windows 7 SP1					Q	Q	Q
Microsoft Windows 7			Q	Q for SLX 7.5.3.10	Q	Q	Q
Microsoft Windows Vista Business	SP1	SP1	SP2	SP2	SP2	SP2	SP2
Microsoft Windows XP Professional	SP3	SP3	SP3	SP3	SP3	SP3	SP3
MDAC 2.8	Q	Q	Q	Q	Q	Q	Q
<b>Local Database</b>							
Microsoft SQL Express 2012						Q <sup>20</sup>	Q <sup>20</sup>
Microsoft SQL Express 2008 R2				Q	Q	Q	Q
Microsoft SQL Express 2008	Q	Q	SP1	SP1	SP1	SP1	SP1

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>	v8.1
Microsoft SQL Express 2005	SP1	SP1	SP3	SP3	SP4	SP4 - S	SP4 - S
<b>Browser</b>							
Firefox 24 and later							Q
Firefox 17						Q <sup>25</sup>	NC
Firefox 10.x						Q	NC
Firefox 3.x <sup>3</sup>		Q	Q	Q	Q	NC	NC
Chrome 23 and later							Q <sup>30</sup>
Safari 6.1 (for Mac only)							Q <sup>30</sup>
Microsoft Internet Explorer 11 (32 bit only)							Q
Microsoft Internet Explorer 10 (32 bit only)						Q for SLX 8.0 <u>plus updates</u> <sup>24</sup>	Q
Microsoft Internet Explorer 9.x (32 bit only)						Q	Q
Microsoft Internet Explorer 8.x <sup>4</sup>			Q	Q	Q	Q	S
Microsoft Internet Explorer 7.x	Q	Q	Q	Q	Q	NC	NC
Microsoft Internet Explorer 6.0.x	Q	SP1	SP1	NC	NC	NC	NC
Microsoft Internet Explorer 5.5	S	S	S	NC	NC	NC	NC
<ul style="list-style-type: none"> <li>• For details on how browser versions impact Desktop Integration, see footnote 30.</li> <li>• For optimum performance use the latest qualified browser for your version of Saleslogix. For example, for v8.0 use IE 10 or Firefox 10.</li> <li>• Compatibility issues exist between later versions of Firefox and SAP Crystal Reports XI R2 SP4. Users may see missing toolbars and distorted layouts when printing the reports.</li> <li>• Firefox 17 does not support Desktop Integration.</li> <li>• Saleslogix has not been qualified on any 64-bit versions of browsers.</li> <li>• Accounting Integrations with Sage ERP X3 are not compatible with Firefox. Use a supported version of Microsoft Internet Explorer.</li> </ul>							
<b>Word Processor (for Mail Merge features)</b>							
Microsoft Outlook 2013 (32-bit version only)						Q <sup>28</sup> .	Q
Microsoft Office 365							Q <sup>17</sup>
Microsoft Outlook 2010 (32-bit version only)				Q	Q	Q	Q
Microsoft Word 2007	Q	Q	SP1	SP1	SP2	SP2	SP2 <sup>29</sup>
Microsoft Word 2003	SP2	SP2	SP3	SP3	SP3	SP3	NC
Microsoft Word XP	SP3	SP3	SP3	NC	NC	NC	NC
Microsoft Word 2000	NC	NC	NC	NC	NC	NC	NC



Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>	v8.1
<b>Email</b>							
Microsoft Outlook 2013 (64-bit version)						NC.	Q
Microsoft Outlook 2013 (32-bit version only)						Q <sup>28</sup> .	Q
Microsoft Outlook 2010 (64-bit version)						NC.	Q
Microsoft Outlook 2010 ( 32-bit version only)				Q	Q	Q	Q
Microsoft Outlook 2007 ( 32-bit version only)	Q	Q	Q	Q	SP2	SP2	SP2 <sup>29</sup>
Microsoft Outlook 2003	SP2	SP2	SP2	SP2	SP2 = Q SP3 = S	SP2 = Q SP3 = S	NC
Microsoft Outlook XP (Workgroup or Corporate mode, not Internet-only mode)	SP3	SP3	SP3	NC	NC	NC	NC
Microsoft Outlook 2000	NC	NC	NC	NC	NC	NC	NC
<b>.NET Framework</b>							
Microsoft .NET Framework 4.5.1							Q
Microsoft .NET Framework 4.5						Q for SLX 8.0 <u>plus updates</u> <sup>24</sup>	Q
Microsoft .NET Framework 4.0						Q <sup>16</sup>	Q <sup>16</sup>
Microsoft .NET Framework 3.5.1			Q	Q	Q	NC	NC
Microsoft .NET Framework 3.0 (Required if using Process Orchestration)	Q	Q	S	S	NC	NC	NC
Microsoft .NET Framework 2.0	Q	Q	S	S	NC	NC	NC
<b>Administrative Workstation</b>							
<b>Hardware<sup>1</sup></b>							
Memory: minimum/recommended memory (MB)	512/1G+	512/1G+	512/1G+	512/1G+	512/1G+	2GB/4GB	2GB/4GB
CPU/processor: minimum/recommended	800/1GHz+	800/1GHz +	800/1GHz +	800/1GHz +	800/1GHz +	2GHz/ 2.5GHz	2GHz/ 2.5GHz
Hard drive speed	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM/SSD	7200 RPM/SSD
Recommended memory for Architect Customization and Development (MB)	1GB+	1GB+	1GB+	1GB+	1GB+	1GB+	1GB+
Free disk space for application files (MB)	500+	500+	500+	500+	500+	10GB	10GB

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>	v8.1
<b>Operating System</b>							
Microsoft Windows 8.1							S
Microsoft Windows 8						Q for SLX 8.0 <u>plus updates</u> <sup>24</sup>	Q
Microsoft Windows 7 SP1					Q	Q	Q
Microsoft Windows 7			Q	Q	Q	Q	Q
Microsoft Windows Vista Business	SP1	SP1	SP2	SP2	SP2	SP2	SP2
Microsoft Windows XP Professional	SP3	SP3	SP3	SP3	SP3	SP3	SP3
Microsoft Windows 2000 Professional	NC	NC	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q	Q
<b>Word Processor (for Mail Merge template management)</b>							
Microsoft Word 2013 (32-bit version only)						Q	Q
Microsoft Word 2010 (supports 32-bit version only)				Q	Q	Q	Q
Microsoft Word 2007	Q	Q	SP1	SP1	SP2	SP2	SP2
Microsoft Word 2003	SP2	SP2	SP3	SP3	SP3	SP3	NC
Microsoft Word XP	SP3	SP3	SP3	NC	NC	NC	NC
Microsoft Word 2000	NC	NC	NC	NC	NC	NC	NC
<b>Reporting</b>							
Crystal Reports Professional	XI R2 SP3	XI R2 SP3	XI R2 SP3	XI R2 SP3	XI R2 SP4	XI R2 SP4 <sup>22</sup>	2011 V13 SP7
<b>Browser</b>							
Firefox 24 and Later							Q
Firefox 17						Q <sup>25</sup>	NC
Firefox 10.x						Q	NC
Firefox 3.x <sup>3</sup>		Q	Q	Q	Q	NC	NC
Microsoft Internet Explorer 11 (32 bit only)							S
Microsoft Internet Explorer 10 (32 bit only)						Q for SLX 8.0 <u>plus updates</u> <sup>24</sup>	Q
Microsoft Internet Explorer 9.x (32 bit only)						Q	Q

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>	v8.1
Microsoft Internet Explorer 8.x <sup>4</sup>			Q	Q	Q	Q	NC
Microsoft Internet Explorer 7.x	Q	Q	Q	Q	Q	NC	NC
Microsoft Internet Explorer 6.0.x	Q	SP1	SP1	NC	NC	NC	NC
Microsoft Internet Explorer 5.5	S	S	S	NC	NC	NC	NC
<ul style="list-style-type: none"> <li>For optimum performance use the latest qualified browser for your version of Saleslogix. For example, for v8.0 use IE 10 or Firefox 10.</li> <li>Firefox 17 does not support Desktop Integration.</li> <li>Saleslogix has not been qualified on any 64-bit versions of browsers.</li> <li>Accounting Integrations with Sage ERP X3 are not compatible with Firefox. Use a supported version of Microsoft Internet Explorer.</li> </ul>							
Host Database Server							
Hardware <sup>1</sup>							
Memory: minimum/recommended (MB)	1GB/4GB+	1GB/4GB+	1GB/4GB+	1GB/4GB+	1GB/4GB+	4GB/8GB+	4GB/8GB+
CPU/processor: minimum /recommended processor (MHz)	800/1.5G+	800/1.5G+	800/1.5G+	800/1.5G+	800/1.5G+	1.8GHz\2.0 GHz+	1.8GHz\2.0 GHz+
CPU cores: minimum/recommended	2/4	2/4	2/4	2/4	2/4	4/6	4/6
Hard drive speed	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM
Free disk space for application files (MB)	2000+	2000+	2000+	2000+	2000+	10GB\40GB	10GB\40GB
For advanced implementations, consider 16 GB memory, 2.3 GHz CPU, Solid State hard drive speed, and 8 cores.							
Operating System							
Microsoft Windows Server 2012R2							S
Microsoft Windows Server 2012						Q for SLX 8.0 <u>plus updates</u> <sup>24</sup>	Q
Microsoft Windows 2008 R2 Server			Q	Q	SP1	SP1	SP1
Microsoft Windows 2008 Server	Q	Q	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2003 Server	SP2	SP2	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server	NC	NC	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q	Q
Relational Database Management System (RDBMS)							
Microsoft SQL 2012						Q <sup>20</sup>	Q <sup>20</sup>
Microsoft SQL Server 2008 R2				Q	SP1 <sup>2</sup>	SP1	SP1
Microsoft SQL Server 2008	Q	Q	SP1	SP1	SP1	SP1	SP1
Microsoft SQL Server 2005	SP1	SP1	SP3	SP3	SP3	SP3	SP3

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>	v8.1
Microsoft SQL Server 2000	NC	NC	NC	NC	NC	NC	NC
SQL Replication: Merge and Snapshot Replication are "NC" for Saleslogix. Transactional Replication is "S"							
Oracle 11g R2					Q	Q	TBD
Oracle 11g	Q	Q	Q	Q	Q	S	TBD
Oracle 10g R2 (minimum of 10.2.0.1.0 required)	Q	Q	Q	Q	Q	Q	TBD
Oracle 9i R2 (minimum 9.2.0.4 required with ISO 8859-1 character set)	S	S	S	S	S	NC	NC
Oracle Client/OLE DB Provider Compatibility: Oracle Client software is a required component on each machine making a connection to a Saleslogix Oracle database. Though the Oracle Client software may be cross-compatible between versions, it is assumed that, when possible, the installed Oracle Client software matches the Oracle server version. If the Oracle OLEDB Provider DOES NOT match the major release version of the database software, it is assumed that the OLEDB components will be the latest available from the vendor.							
<b>Email Servers</b>							
Microsoft Exchange	Q	Q	Q	Q	Q	Q	Q
Lotus Notes (Office mode)	S	Q	Q	Q	Q	S	NC
GroupWise	S	S	S	S	S	NC	NC
POP3/SMTP	Q	Q	Q	Q	Q	S	S
IMAP/SMTP	Q	Q	Q	Q	Q	S	S
<b>Application Server (May reside on same hardware as Synchronization Server depending on size of database and number of remotes)</b>							
<b>Hardware<sup>1</sup></b>							
Memory: minimum/recommended (MB)	512/1GB+	512/1GB+	512/1GB+	512/1GB+	512/1GB+	2GB/4GB	2GB/4GB
CPU/processor: minimum/recommended (MHZ)	450/1.5G+	450/1.5G+	450/1.5G+	450/1.5G+	450/1.5G+	1.8 GHz/ 2.0GHz	1.8 GHz/ 2.0GHz
CPU cores: minimum/recommended	2/4	2/4	2/4	2/4	2/4	2/4	2/4
Hard drive speed	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM
Free disk space for application files (MB)	2000+	2000+	2000+	2000+	2000+	10 GB	10 GB

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>	v8.1
<b>Operating System</b>							
Microsoft Windows Server 2012R2							S
Microsoft Windows Server 2012						Q for SLX 8.0 <u>plus updates</u> <sup>24</sup>	Q
Microsoft Windows 2008 R2 Server			Q	Q	Q	SP1	SP1
Microsoft Windows 2008 Server	Q	Q	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2003 Server	SP2	SP2	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server	NC	NC	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q	Q
<b>Synchronization Server</b>							
<b>Hardware<sup>1</sup></b>							
Memory: minimum/recommended (MB)	256/512+	256/512+	256/512+	256/512+	256/512+	2GB/4GB	2GB/4GB
CPU/processor: minimum/recommended (MHZ)	450/800+	450/800+	450/800+	450/800+	450/800+	1.8 GHz/ 2.0GHz	1.8 GHz/ 2.0GHz
CPU cores: minimum/recommended						2/4	2/4
Hard drive speed	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM
Free disk space for application files (MB)	2000+	2000+	2000+	2000+	2000+	10GB	10GB
<b>Operating System</b>							
Microsoft Windows Server 2012R2							S
Microsoft Windows Server 2012						Q for SLX 8.0 <u>plus updates</u> <sup>24</sup>	Q
Microsoft Windows 2008 R2 Server			Q	Q	SP1	SP1	SP1
Microsoft Windows 2008 Server	Q	Q	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2003 Server	SP2	SP2	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server	NC	NC	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q	Q

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>	v8.1
<b>Remote Office Server</b>							
<b>Hardware<sup>1</sup></b>							
Memory: minimum/recommended (MB)	512/1GB+	512/1GB+	512/1GB+	512/1GB+	512/1GB+	4GB/8GB	4GB/8GB
CPU/processor: minimum/recommended (MHZ)	1.5G/2.0G+	1.5G/2.0G +	1.5G/2.0G +	1.5G/2.0G +	1.5G/2.0G +	1.8 GHz/2.0G Hz	1.8 GHz/2.0GHz
CPU cores: minimum/recommended	2/4	2/4	2/4	2/4	2/4	4/6	4/6
Hard drive speed	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM
Free disk space for application files (MB)	2000+	2000+	2000+	2000+	2000+	10 GB	10 GB
For advanced implementations, consider 16 GB memory, 2.3 GHz CPU, Solid State hard drive speed, and 8 cores.							
<b>Operating System</b>							
Microsoft Windows Server 2012R2							S
Microsoft Windows Server 2012						Q for SLX 8.0 <u>plus updates</u> <sup>24</sup>	Q
Microsoft Windows 2008 R2 Server <sup>7</sup>			Q	Q	SP1	SP1	SP1
Microsoft Windows 2008 Server <sup>7</sup>	Q	Q	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2003 Server	SP2	SP2	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server	NC	NC	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q	Q
<b>Relational Database Management System (RDBMS)</b>							
Microsoft SQL Server 2012						Q <sup>20</sup>	Q <sup>20</sup>
Microsoft SQL Server 2008 R2				Q	SP1	SP1	SP1
Microsoft SQL Server 2008	Q	Q	SP1	SP1	SP1	SP1	SP1
Microsoft SQL Server 2005	SP1	SP1	SP3	SP3	SP3	SP3	SP3
Microsoft SQL Server 2000	NC	NC	NC	NC	NC	NC	NC
<b>Web Host Server</b>							
<b>Hardware<sup>1</sup></b>							
Memory: minimum/recommended (MB)	1GB/4.0GB +	1GB/4.0GB +	1GB/4.0GB +	1GB/4.0GB +	1GB/4.0GB +	4GB/8.0GB +	4GB/8.0GB +
CPU/processor: minimum/recommended (MHZ)	1.5G/2.0G+	1.5G/2.0G +	1.5G/2.0G +	1.5G/2.0G +	1.5G/2.0G +	1.8G/2.0G +	1.8G/2.0G+
CPU cores: minimum/recommended	2/4	2/4	2/4	2/4	2/4	4/6	4/6

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>	v8.1
Hard drive speed	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM
Free disk space for application files (MB)	500+	500+	500+	500+	500+	10GB	10GB
For advanced implementations, consider 16 GB memory, 2.3 GHz CPU, Solid State hard drive speed, and 8 cores.							
<b>Operating System</b>							
Microsoft Windows Server 2012R2							S
Microsoft Windows Server 2012						Q for SLX 8.0 <u>plus updates</u> <sup>24</sup>	Q
Microsoft Windows 2008 R2 Server with IIS 7.5 <sup>7</sup>			Q	Q	Q	Q	Q
Microsoft Windows 2008 Server with IIS 7.0 <sup>7</sup>	Q	Q	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2003 Server with IIS 6.0	Q	Q	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server with IIS 5.0	NC	NC	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q	Q
Microsoft .NET Framework 4.0 with ASP.NET						Q <sup>19</sup>	Q <sup>21</sup>
Microsoft .NET Framework 2.0 with ASP.NET	Q	Q	Q	Q	Q	NC <sup>21</sup>	NC <sup>21</sup>
<b>Web Reporting Server (Not Required in SLX v8.1)</b>							
<b>Hardware<sup>1</sup></b>							
Memory: minimum/recommended (MB)	1GB/4.0GB +	1GB/4.0GB B+	1GB/4.0GB B+	1GB/4.0GB B+	1GB/4.0GB B+	4GB/8.0GB B+	
CPU/processor: minimum/recommended (MHZ)	1.5G/2.0G+	1.5G/2.0G +	1.5G/2.0G +	1.5G/2.0G +	1.5G/2.0G +	1.8G/2.0G +	
CPU cores: minimum/recommended	2/4	2/4	2/4	2/4	2/4	4/6	
Hard drive speed	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	
Free disk space for application files (MB)	500+	500+	500+	500+	500+	10GB	
For advanced implementations, consider 16 GB memory, 2.3 GHz CPU, Solid State hard drive speed, and 8 cores.							
<b>Operating System</b>							
Microsoft Windows Server 2012						Q for SLX 8.0 <u>plus updates</u> <sup>24</sup>	
Microsoft Windows 2008 R2 Server with SP 2 <sup>8</sup>						Q	

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>	v8.1
Microsoft Windows 2003 Server with IIS 6.0	Q	Q	SP2	SP2	SP2	SP2	
Microsoft Windows 2000 Server /Advanced Server with IIS 5.0	NC	NC	NC	NC	NC	NC	
MDAC 2.8	Q	Q	Q	Q	Q		
<b>.NET Framework</b>							
Microsoft .NET Framework 4.0						NC	
Microsoft .NET Framework 3.5.1			Q	Q	Q	NC	
Microsoft .NET Framework 3.0 (Required if using Process Orchestration)	Q	Q	S	S	NC	NC	
Microsoft .NET Framework 2.0	Q	Q	S	S	NC	Q <sup>16</sup>	
<b>Reporting</b>							
Crystal Reports Server	XI R2 SP3 or XI R2 SP4	XI R2 SP3 or XI R2 SP4	XI R2 SP3 or XI R2 SP4	XI R2 SP3 or XI R2 SP4	XI R2 SP4	XI R2 SP4 <sup>22</sup>	
<b>Intellisync for SalesLogix</b>							
<b>Sync to Personal Information Managers (PIM) using Intellisync for SalesLogix</b>							
Microsoft Outlook 2013 (any version)						NC <sup>27</sup>	NC
Microsoft Outlook 2010 (32-bit version only)				SLX 7.5.3.6 and SLX Web 7.5.3.02	Q	Q	NC
Microsoft Outlook 2007	Q	Q	Q	Q	SP2	SP2	NC
Microsoft Outlook 2003 (SR-1a or later required)	SP2	SP2	SP2	SP2	SP2	SP2	NC
Microsoft Outlook XP	SP3	SP3	SP3	NC	NC	NC	NC
Microsoft Outlook 2000	NC	NC	NC	NC	NC	NC	NC
Lotus Notes 8.0 (Office mode)		Q	Q	Q	Q	S	NC
Lotus Notes 7.0 (Office mode)		Q	Q	Q	Q	S	NC
Lotus Notes 6.5 (Office mode)	S	S	S	S	S	NC	NC
Lotus Notes 5.x (Office mode)	S	S	S	S	S	NC	NC
Novell GroupWise 5.5 (Export from Saleslogix to GroupWise Only)	NC	NC	NC	NC	NC	NC	NC
<p><b>Alert:</b> Intellisync has been sunset by Nokia. No additional licenses may be purchased after December 15, 2013. Intellisync cannot be installed with Saleslogix v8.1.</p> <p>Once you have synchronized from Saleslogix to any of the PIMs above, you may now sync to any device supported by those PIMs including RIM Blackberry and other compatible devices.</p>							



Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>	v8.1
<b>Exchange Link Server</b>							
<b>Exchange Link Version</b>							
Exchange Link 8.0 HF5 (and higher)	S	S	Q	Q	Q	Q	TBD
<b>Exchange</b>							
Exchange Link 8.0 HF5 and higher is compatible with the following versions of Microsoft Exchange Server: 2003, 2007, and 2010.							
<b>Operating System</b>							
Exchange Link version 8.0 HF 5 and higher is compatible with the following operating systems: Microsoft Windows 2003 and 2008. Exchange Link version 8.0 SP1 HF1 is required if your operating system is Microsoft Windows Server 2012.							
<b>DynaLink</b>							
<b>DynaLink v7.0.2 (DynaLink v7.0 with Service Pack 2)</b>							
Sage 100 Advanced ERP v4.4 and v4.5 (formerly MAS 200 PVX) v4.4 and v4.5	NC	NC	NC	Q	Q	Q	TBD
Sage 100 Premium ERP (formerly MAS 200 SQL) v4.4 and v4.5	NC	NC	NC	NC	NC	NC	TBD
Sage 100 Standard ERP (formerly MAS 90 PVX) v4.4 and v4.5	NC	NC	NC	Q	Q	Q	TBD
Sage MAS 90/200 v4.3	NC	NC	NC	S	S	NC	TBD
<b>DynaLink v7.0.1 (DynaLink v7.0 with Service Pack 1)</b>							
Sage MAS 90/200 v4.4	NC	NC	Q	Q	Q	NC	TBD
<b>DynaLink v7.0.0.1 (DynaLink v7.0 with Hot Fix 1)</b>							
Sage MAS 500 v7.2	Q	Q	S	S	S	NC	TBD
Sage MAS 90/200 v4.3	Q	Q	NC	NC	NC	NC	TBD
<b>DynaLink v7.0</b>							
Sage MAS 500 v7.0 and v7.05	Q	Q	S	S	S	NC	TBD
Sage MAS 90/200 v4.10 or 4.20	Q	Q	S	S	S	NC	TBD
<b>ERP Link</b>							
<b>ERP Link 3.0 SP1</b>							
Sage 500 ERP (formerly Sage MAS 500) v7.4 PU 1			Q	HF2	HF3 Q for SLX 7.5.4. LAN 01	TBD	TBD

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>	v8.1
Sage MAS 500 v7.3 Feb 10 PU and later			Q	HF2	HF3 Q for SLX 7.5.4. LAN 01	TBD	TBD
Sage MAS 500 v7.2 Aug 09 MU and later		Q	Q	S	S for SLX 7.5.4. LAN 01	TBD	TBD
<b>ERP Link 3.0</b>							
Sage MAS 500 v7.2		Q	S	S	S	TBD	TBD
<b>Saleslogix Advanced Analytics (v1.1<sup>23</sup>)</b>							
Tibco Spotfire 3.2.1	NC	NC	NC	NC	Q	Q	TBD
Saleslogix Advanced Analytics 1.1 is supported for use with the Saleslogix Web Client. It is not supported for use with Saleslogix Windows Client, Offline (Disconnected) Web Clients, Remote Clients and Remote Offices. For Tibco's compatibility with Microsoft products and other vendor's products, see the Tibco documentation.							
<b>Optional spreadsheet software</b>							
Microsoft Excel 2010 (supports 32-bit version only)	NC	NC	NC	NC	Q	Q	TBD
Microsoft Excel 2007	NC	NC	NC	NC	S (SP2)	S (SP2)	TBD
Microsoft Excel 2003	NC	NC	NC	NC	S (SP3)	S (SP3)	TBD
This section shows versions of Microsoft Excel supported by both Spotfire and Saleslogix. For information about Tibco Spotfire compatibility with Microsoft products, see your Spotfire documentation.							

## Mobile System Requirements (v11R1, v1.1 through 3.0.2)

Version	v11R1	v1.1	v1.2	v2.0	v2.1	v2.2	V3.0	V3.0.2
<b>Device</b>								
<i>Hardware</i>								
<b>BlackBerry</b>								
BlackBerry Z10/Q10								Q
BlackBerry OS 7.x								
BlackBerry OS 6.0	Q	Q	Q	S	S	NC	NC	NC
<b>Android (phone/tablet)</b>								
Android 4.x				S	S	Q	Q	Q
Android 3.x	S	Q	Q	Q	S	S	S	S
Android 2.x	Q	Q	S	S	S	S <sup>M3</sup>	S	S
Android 1.x	S	S	S	NC	NC	NC	NC	NC

Version	v11R1	v1.1	v1.2	v2.0	v2.1	v2.2	V3.0	V3.0.2
<b>iOS (iPhone/iPad)</b>								
iOS 7.x (iPhone 4, 4s, 5, 5s, iPad 2, 3, 4)							Q	Q
iOS 6.x (iPhone 3G and later, iPad 2 and later)					Q	Q	Q	Q
iOS 5.x (iPhone 3G and later, iPad 2 and later)				S	S	S <sup>M3</sup>	NC	NC
iOS 4.x (3G, 3GS, 4G, iPad 2, 3)	Q	Q	Q	Q	S	S <sup>M3</sup>	NC	NC
iOS 3.x (3GS and later)	Q	Q	S	S	S	S <sup>M3</sup>	NC	NC
iOS 2.x (3G and later)	S	S	S	NC	NC	NC	NC	NC
<b>Windows Phone</b>								
Windows Phone 8							NC	NC
Windows Phone 7	NC	NC	NC	NC	NC	NC	NC	NC
<b>Mobile Platform</b>								
<b>Saleslogix Client (Should match Saleslogix Server version)</b>								
Saleslogix v8.1					S	S	Q	Q
Saleslogix v8.0	S	S	Q <sup>M1</sup>	Q	Q	Q	Q	Q
Saleslogix v7.5.4	S	S	Q	2.0 for 7.5.4 <sup>M2</sup>	NC	NC	NC	NC
Saleslogix v7.5.3 <sup>14</sup>	NC	Q	Q	NC	NC	NC	NC	NC
Saleslogix v7.5.2	NC	NC	NC	NC	NC	NC	NC	NC
Saleslogix v7.5.1	NC	NC	NC	NC	NC	NC	NC	NC
Saleslogix v7.5	NC	NC	NC	NC	NC	NC	NC	NC
<b>Browsers</b>								
<p>In addition to the browsers in the supported native operating systems, Mobile is compatible with the following:</p> <ul style="list-style-type: none"> <li>• Saleslogix Mobile v11R1, and v1.1 – 2.1: most HTML5-compatible browsers.</li> <li>• Saleslogix Mobile versions 1.1: Microsoft Internet Explorer 9.</li> <li>• Saleslogix Mobile version 2.1: Microsoft Internet Explorer 9 and 10, and Firefox 10 and 17.</li> <li>• Saleslogix Mobile v2.2: Microsoft Internet Explorer 10.</li> </ul> <p>Saleslogix Mobile v3.0: Microsoft Internet Explorer 10, Chrome, Firefox.</p>								
<b>License Types</b>								
Standard	Q	Q	Q	Q	Q	Q	Q	Q
Advanced	Q	Q	Q	Q	Q	Q	Q	Q
Premier	Q	Q	Q	Q	Q	Q	Q	Q

## Mobile System Requirements (v5.6 and later)

Version	v5.6	v6.0
<b>Device</b>		
<b>Hardware</b>		
<b>BlackBerry<sup>9</sup></b>		
BlackBerry OS 6.0	SLX Mobile HF10 or 12	Q
BlackBerry OS 5.0 <sup>10</sup>	Q	Q
BlackBerry OS 4.7	Q	Q
BlackBerry 4.6	Q	Q
BlackBerry OS 4.5	S	S
BlackBerry OS 4.3	S	S
BlackBerry OS 4.2	Q	Q
BlackBerry Desktop Manager 5.0	Q	Q
BlackBerry Desktop Manager 4.7	Q	Q
BlackBerry Desktop Manager 4.2	S	S
BlackBerry Enterprise Manager 5.0	Q	Q
BlackBerry Enterprise Server 5.0	Q	Q
BlackBerry Enterprise Server 4.1.x	S	S
BlackBerry Enterprise Server Express	S	S
<b>Windows Mobile</b>		
Windows Mobile 6.5	Q	Q
Windows Mobile 6.1	Q	Q
Windows Mobile 6.0	S	S
ActiveSync 4.5	Q	Q
Windows Mobile Device Center 6.1	S	S
<b>Mobile Platform</b>		
<b>Operating System</b>		
Windows Server 2008	Q	Q
Windows Server 2003	Q	Q
IIS 7.0	Q	Q
IIS 6.0	Q	Q

Version	v5.6	v6.0
<b>Saleslogix Client (Should match Saleslogix Server version)</b>		
Saleslogix v8.0	NC	NC
Saleslogix v7.5.4	Q	Q
Saleslogix v7.5.3	Q	Q
Saleslogix v7.5.2	Q	Q
Saleslogix v7.5.1	S	S
Saleslogix v7.5	S	S
Saleslogix 7.2.2	Q	Q
<b>Relational Database Management System (RDBMS) – For hosting designer databases</b>		
Microsoft SQL Server 2008	Q	Q
Microsoft SQL Server 2005	Q	Q
Microsoft SQL Server 2005 Express	S	S
OSQL Utility <sup>13</sup>		
<b>Relational Database Management System (RDBMS) – For hosting deployment/queuing</b>		
Microsoft SQL Server 2008	Q	Q
Microsoft SQL Server 2005	Q	Q
Oracle 11g	Q	Q
Oracle 10g	Q	Q
OSQL Utility <sup>13</sup>		
<b>License Types<sup>13</sup></b>		
Standard	Q	Q
Enterprise	Q	Q
<b>Mobile Administrator</b>		
<b>Operating System</b>		
Windows Server 2008	Q	Q
Windows Server 2003	Q	Q
Windows 7	S	S
Windows Vista Business	S	S
Windows XP Professional	S	S

Version	v5.6	v6.0
<b>Mobile Architect</b>		
<b>Operating System</b>		
Windows Server 2008	Q	Q
Windows Server 2003	Q	Q
Windows 7	S	S
Windows Vista Business	S	S
Windows XP Professional	S	S

### Mobile System Requirements (v5.5 and earlier)

Version	v5.1	v5.5
<b>Device</b>		
<b>Hardware</b>		
<b>BlackBerry<sup>9</sup></b>		
BlackBerry OS 5.0 <sup>10</sup>	Q	Q
BlackBerry OS 4.7	Q	Q
BlackBerry OS 4.6	Q	Q
BlackBerry OS 4.5	Q	Q
BlackBerry OS 4.3	Q	Q
BlackBerry Desktop Manager 5.0	Q	Q
BlackBerry Desktop Manager 4.7	Q	Q
BlackBerry Desktop Manager 4.2	Q	Q
BlackBerry Enterprise Manager 5.0	Q	Q
BlackBerry Enterprise Server 5.0	Q	Q
BlackBerry Enterprise Server 4.1.x	Q	Q
BlackBerry Enterprise Server Express	Q	Q
<b>Windows Mobile</b>		
Windows Mobile 6.1	Q	Q
Windows Mobile 6.0	Q	Q
ActiveSync 4.5	Q	Q

Version	v5.1	v5.5
<b>Mobile Platform<sup>11</sup></b>		
<b>Saleslogix Client (Should match Saleslogix Server version)</b>		
Saleslogix v7.5.1	NC	Q
Saleslogix v7.5	NC	Q
Saleslogix v7.2.x	Q	Q
Saleslogix v7.0.x	Q	NC
Saleslogix v6.2.6	Q	NC
<b>License Type</b>		
Personal	Q	Q
Standard	Q	Q
Enterprise	Q	Q

## Notes

<sup>1</sup> Hardware requirements are intended as a guideline. As Saleslogix is highly customizable, hardware requirements will depend on the number of users, activities, database size, number of records, operating systems, and RDBMS, among other factors. Microsoft Windows 7 and later, and Microsoft Windows 2008 and later typically require more powerful hardware. Performance for the Web Client components is also impacted by browser type and version, and by connection bandwidth.

<sup>2</sup> Saleslogix generally does not perform additional qualification testing on a released version of Saleslogix with newer service packs for operating systems and applications.

<sup>3</sup> Active Mail features are not available when using Firefox v3.x with Saleslogix v 7.5.3 and earlier. In Saleslogix v7.5.4, Active Mail was ported into Desktop Integration, which is qualified for Firefox 3.6.x.

<sup>4</sup> Internet Explorer 8 must run in Compatibility View with Saleslogix v7.5.2.

<sup>5</sup> When installing Saleslogix v8.0 on a 64-bit system, Export to Excel, Send SLX, and Mail Merge require integration with 32-bit versions of Microsoft Office products. See the Saleslogix Implementation Guide for additional environment-specific adjustments to installation.

<sup>6</sup> NET Framework is required if hosting a portal (for example, remote client).

<sup>7</sup> IIS must run in v6 compatibility mode for all versions including Saleslogix v8.0 and v8.1.

<sup>8</sup> Microsoft Windows 2008 requires Crystal Reports XI R2 SP4 or later.

<sup>14</sup> Works with Saleslogix v7.5.3 with HF1, HF2, HF3, and SData core portal.

<sup>15</sup> Saleslogix 7.5.3 hot fix 10 enables support for synchronization on the Remote Client. This hot fix is not required if your installation does not include Remotes.

<sup>16</sup> For all installations except Web Reporting, Saleslogix installs Microsoft.Net Framework v4.0 if it is not detected on the computer. Having earlier versions of .Net installed alongside 4.0 will not create a problem. Microsoft .Net Framework 2.0 is required for Web Reporting.

<sup>17</sup> Microsoft Office 365 is supported for Saleslogix v8.1 Web and Offline Client users. The Microsoft Office 365 Desktop Client must be installed to support integration. Mail Merge is currently not supported due to issues editing templates.

Saleslogix Client	Microsoft Office 365 Desktop Clients
Saleslogix 8.1 Web Client	Outlook sync – Contacts Outlook sync – Tasks Outlook sync – Calendar items Email SendSLX Email Record to History Export to Excel SLX Address book Vcard support Attach Sales Library items
Saleslogix 8.1 LAN Client	Not Supported

<sup>19</sup> For all OS, 32 and 64-bit are supported.

<sup>20</sup> Microsoft SQL Server 2012 (any version) cannot be installed on the XP, 2003 Server, or 2003 R2 Server operating systems. When upgrading your database to Microsoft SQL 2012 and then creating remotes using SQL Express 2012, any remote users running Windows XP or 2003 Server will not be able to attach the remote database because they cannot install SQL Express 2012

<sup>21</sup> .NET 4.0 is installed in Integration mode. .NET 2.0 is installed in Classic mode to accommodate Crystal Reports.

<sup>22</sup> When installing on 64-bit systems, run in native compatibility mode.

<sup>23</sup> Saleslogix Advanced Analytics v 1.0 is replaced by v1.1, which can be used with both Oracle and SQL.

<sup>29</sup> When installing Desktop Integration with Office 2007, you must be logged on as a user with Administrative rights.

**Notes for Enabling Support for Microsoft Windows 8, Windows Server 2012, Office 2013, Internet Explorer 10, and Firefox 17**

<sup>24</sup> Updates to Saleslogix version 8.0 include fixes to enable support for Microsoft Windows 8, Windows Server 2012, Internet Explorer 10, and Firefox 17. Use the following table to determine which updates are required for each operating system and/or browser. See the document called *Installing Saleslogix on Microsoft Windows 8, Windows Server 2012, and Internet Explorer 10* for additional required installation steps. This document is available in the Update zips.

<sup>25</sup> Desktop integration does not work with Firefox 17. If your Saleslogix Web Client implementation includes Desktop Integration, do not use Firefox 17.

<sup>26</sup> When Saleslogix 8.0 LAN Client implementations include both Advanced Outlook Integration and Microsoft Outlook 2013, install 8.0 SNC Update 08. No other compatibility issues with Microsoft Office 2013 programs have been identified.

<sup>28</sup> Click to Run for Office 2013 /365 is not supported in Saleslogix v8.0.

8.0 Updates	Windows 8	Windows Server 2012	Internet Explorer 10	Outlook 2013
8.0 Update 02	X			
8.0 Core Update 02 and later	X	X	X	
8.0 Model Update 02 and later		X	X	
8.0 Update 03		X		
8.0 Update 05		X		
8.0 SNC Update 08				X <sup>26</sup>

**<sup>30</sup>Understanding the influence of browsers and their versions on Saleslogix v8.1 Web and Offline Client integration with Desktop Integration**

- Office integration - defined by browser
- Outlook Integration – defined by version of Outlook

Feature	IE 8, 9	IE 10, 11	Firefox 24 and Later	Chrome 23 and Later	Safari 6 on Mac
<b>Office Integration</b>					
Drag and drop attachments	Supported Requires Desktop Integration	Supported	Supported	Supported	Supported
Drag and drop email from Outlook	Supported Requires Desktop Integration	Supported Requires Desktop Integration	Not supported	Not supported	Not supported
Drag and drop Library documents (Admin only)	Supported Requires Desktop Integration	Supported Requires Desktop Integration	Supported	Supported	Supported



Feature	IE 8, 9	IE 10, 11	Firefox 24 and Later	Chrome 23 and Later	Safari 6 on Mac
Mail Merge (included fulfilling literature request with a cover page)	Supported Requires Desktop Integration	Supported Requires Desktop Integration	Not supported	Not supported	Not supported

#### Notes for Saleslogix Mobile v11R1, 1.1, 1.2, 2.0, 2.1, 2.2, and 3.0.x

<sup>M1</sup> When deploying Mobile version 1.2 with Saleslogix 8.0 through the Application Architect, do not use the provided mobile portal as that uses Saleslogix Mobile version 2.0 as the base application.

<sup>M2</sup> To be compatible with Saleslogix v7.5.4, Mobile 2.0 recurring activity support and activity location are disabled. Recurring activities are visible but cannot be manipulated.

<sup>M3</sup> In Saleslogix Mobile 2.2, some new features leverage improvements in the device operating systems. The my attachments, uploading an attachment, and viewing an attachment features are not available when Mobile 2.2 is installed on iOS5 and earlier, or on Android 2x.

<sup>M4</sup> Requires Saleslogix Mobile v3.0.2.

#### Notes for Saleslogix Mobile versions 6.0 and Earlier

<sup>9</sup> Operating system versions are carrier-specific. Be sure to use the operating system and/or upgrades provided by your carrier. The version of Desktop Manager required depends on the OS version of the device.

<sup>10</sup> See related Hot Fix; applies to BlackBerry OS builds 5.0.0.386 and higher.

<sup>11</sup> Saleslogix Mobile versions 5.1 and 5.5 should be installed separately from Saleslogix. The platform should be installed on a dedicated server which is not functioning as a domain controller. The following are automatically installed and validated through the Mobile Platform Setup: ASP.NET 2.0 and J# 2.0 (for BlackBerry).

<sup>12</sup> A Microsoft Win32 command prompt utility for ad hoc, interactive execution of Transact-SQL statements and scripts requirement when database server is a different server than the Web server.

<sup>13</sup> Personal Server is not available in v5.6 and later.

## Important Information

For products not listed (for example, Visual Analyzer), visit the Saleslogix Knowledgebase on the Partner or Customer Support Portal Web sites:

- <http://www.saleslogix.com/partners>
- <http://www.saleslogix.com/customers>

Search by product name and the word "Compatibility".